

## OPERATIONS PORTAL

## **FAQ**

Last modified: 05/02/19

## What's this deduction on my check?

Many of our calls are from Suppliers requesting information regarding a deduction from their payment. These deductions frequently have code letters before the document number, these are keys to the deduction type. Below is a listing of those codes:

| DEDUCTION CODE | I DEDUCTION REASON         | CONTACT   |
|----------------|----------------------------|---|
| DEDOCTION GODE | DEBOOTION NEXCON           | CONTACT   |
| В              | Cost Difference            | Please direct any issues to your AP vendor services contact     |
| С              | Carrier                    | Please visit here: Transportation Claim Inquiry                 |
| LV, ES, and BG | NM Store Partner Relations | Please visit here: Vendor Relations Compliance Inquiry          |
| LC and PN      | NMD Partner Relations      | Please visit here: Vendor Relations Compliance Inquiry          |
| Y              | Dropship Partner Relations | Please visit here: Vendor Relations Dropship Compliance Inquiry |
| Т              | Traffic (T-Claims)         | Please visit here: Transportation Claim Inquiry                 |
| M              | Miscellaneous              | Please visit here: Transportation Claim Inquiry                 |
| Р              | Outside Audit              | Please direct any issues to your AP Supplier services contact   |
| 47             | Outside Audit              | Please direct any issues to your AP Supplier services contact   |
| R              | Return To Vendor           | Please Contact: nmdrtv@neimanmarcus.com                         |
| V              | Supplier Shortage          | Please direct any issues to your AP Supplier services contact   |
|                | Unidentified deductions    | Please direct any issues to your AP Supplier services contact   |

## What claims are **NOT** Addressed by Partner Relations?

Partner Relations cannot address issues relating to Traffic, Freight Claims, Advertising, or Supplier Allowances. The departments that normally handle such issues in the course of daily business can address these inquiries.