# Transportation Claim Inquiry

Last modified: 12/20/23

The Traverse claim inquiry system enables us to streamline our process to provide our vendors with more accurate and timely resolution to Transportation claim inquires (T claims). Vendors can access claims and supporting documentation via the web link below. Vendors can search by claim number to locate documentation for the desired claim. If the claim does not appear to be valid, the vendor can then file an on-line inquiry.

**NMG Claim Inquiry** Web Link:
https://nmg.traversesystems.com/#/login

Transportation Claim Inquiry Policies

All Transportation claim inquiries must be submitted on-line using the Traverse System.
All Transportation claim inquiries will be addressed within 10 business days.
The Transportation Department addresses expense offset chargebacks on a case by case basis.
Transportation claims over 90 days old can not addressed.

The Transportation Department takes extensive time and energy to ensure that before an expense offset chargeback is charged to you that our staff has performed adequate research. We also provide counseling if you ever have questions about your shipment.


© Copyright 2024, The Neiman Marcus Group, Inc. All rights reserved.